

Returns Department
218 South Front Street
Marquette, MI 49855

GETZ'S

EST. 1900

RETURN FORM

HOW TO EXCHANGE/RETURN AN ITEM:

We are unable to make even exchanges, HOWEVER, we can replace your merchandise with our “Return, Refund, Re-order” process using one of these two ways:

Option 1: Simply return your unwanted item(s) for a refund, using the process explained below, and re-order your desired item(s) so that we can get them on the way to you A.S.A.P.

Option 2: Send your item(s) back to us for an online credit. Once the credit has been issued, a new order may be placed for the correct item(s). Online credits will be issued by email in the form of an E-Gift card.

OFFICIAL GETZ'S RETURN POLICY

- Merchandise must be in new, unused, and unaltered condition with tags attached.
- Merchandise with odors or pet hair will be charged a cleaning fee at our discretion.
- Footwear must be returned in its original box in the condition it was received.
- Do not use the footwear box itself for shipping. If this occurs, a \$10 fee will be deducted from the refund amount.
- Merchandise must be postmarked within 90 days of delivery.

Please fill out the information below and enclose this form with your return. Attach the prepaid shipping label to the secure package and drop off your package with the carrier shown on the label. The cost of the shipping label that was provided by Getz's Inc. is \$8, which will be deducted from the amount of your refund.

If you did not receive a pre-paid shipping label, you may request one at: www.getzs.com/returnlabel.html You may also return the package to the Getz's Returns Department using your own method.

ORDER#: _____

NAME: _____

PHONE: _____

EMAIL: _____

HOW WOULD YOU LIKE YOUR REFUND?
(please check one)

Credit or Debit Card used in original purchase

Online credit issued as an E-Gift card

Call 1-800-746-7438 if you have any questions or concerns about your order or the return process.

Thank you for shopping at Getz's!