

GETZ'S.COM RETURN FORM

How to return or exchange an item at getzs.com:

We are unable to make even exchanges, however we can replace your merchandise with our "Return, Refund, Re-order" process by using one of the credit options listed below.

Please enclose this completed form with your return.

Returns can be packaged in any shipping bag or box and returned using one of the following shipping methods:

Shipping Options:

Option 1:

A getzs.com prepaid shipping label can be used to return your merchandise, if this label is used there is an **\$8.00 deduction** made from the return amount. If your order did not come with a prepaid shipping label you can request one at <http://www.getzs.com/returnlabel.html>

Option 2:

Merchandise can be returned using the shipping carrier of the customer's choice, we ask that you keep a record of the tracking number.

Credit Options

Option 1:

Return your items for a refund by checking the Refund box on the return form. Once returns are processed a refund will be issued to the method of payment which was used to place the order.

Option 2:

Return your unwanted item(s) back to us for an online credit by checking the Online Credit box on the return form. Once the return has been processed your E-Gift card credit will be emailed to you.

You may re-order your item(s) or place a new order at www.getzs.com or by calling **1-800-746-7438** at any time.

Customer/Order Information:

Order Number:	How would you like your refund? <input type="checkbox"/> Refund to credit or debit card used to make original purchase <input type="checkbox"/> Online Credit issued as an E-Gift Card
Name:	
Phone:	
Email:	

OFFICIAL GETZ'S INC. RETURN POLICY

- Merchandise must be in new, unused, and unaltered condition with tags attached
- Merchandise with odors or pet hair will be charged a cleaning fee at the discretion of Getz's Inc.
- Footwear must be returned in its original box in the condition it was received. **DO NOT USE THE FOOTWEAR BOX ITSELF FOR SHIPPING.** A \$10 fee will be deducted from the amount if this occurs.
- Merchandise must be postmarked within 90 days of delivery