

# GETZ'S.COM RETURN FORM

## How to return or exchange an item at getzs.com:

We are unable to make even exchanges, however we can replace your merchandise with our "Return, Refund, Re-order" process by using one of the credit options listed below.

**Please enclose this completed form with your return.**

Returns can be packaged in any shipping bag or box and returned using one of the following shipping methods:

### Shipping Options:

#### Option 1:

A getzs.com prepaid shipping label can be used to return your merchandise, if this label is used there is an **\$8.00 deduction** made from the return amount. If your order did not come with a prepaid shipping label you can request one at <http://www.getzs.com/returnlabel.html>

#### Option 2:

Merchandise can be returned using the shipping carrier of the customer's choice, we ask that you keep a record of the tracking number.

### Credit Options

#### Option 1:

Return your items for a refund by checking the Refund box on the return form. Once returns are processed a refund will be issued to the method of payment which was used to place the order.

#### Option 2:

Return your unwanted item(s) back to us for an online credit by checking the Online Credit box on the return form. Once the return has been processed your E-Gift card credit will be emailed to you.

You may re-order your item(s) or place a new order at [www.getzs.com](http://www.getzs.com) or by calling **1-800-746-7438** at any time.

## Customer/Order Information:

Order Number:	<b>How would you like your refund?</b> <input type="checkbox"/> Refund to credit or debit card used to make original purchase  <input type="checkbox"/> Online Credit issued as an E-Gift Card
Name:	
Phone:	
Email:	

### OFFICIAL GETZ'S INC. RETURN POLICY

- Merchandise must be in new, unused, and unaltered condition with tags attached
- Merchandise with odors or pet hair will be charged a cleaning fee at the discretion of Getz's Inc.
- Footwear must be returned in its original box in the condition it was received. DO NOT USE THE FOOTWEAR BOX ITSELF FOR SHIPPING. A \$10 fee will be deducted from the amount if this occurs.
- Merchandise must be postmarked within 90 days of delivery