



# RETURN FORM

218 S. Front St.  
Marquette, MI 49855

1.800.746.7438  
returns@getzs.com  
www.getzs.com/returns

## Step 1

Please review our return criteria below.

- Merchandise must be in new, unused, unaltered condition with the tags attached.
- Merchandise with odors or pet hair will be refused.
- Footwear must be returned in original shoe box. Please do not use shoe box for shipping.
- Merchandise must be postmarked within **90** days of delivery.
- Need a different size or color? Please **return, refund, and reorder**.

## Step 2

Please fill out the information below.

Order #:
Your Name:
Daytime Telephone Number:
Email:

## Step 3

How would you like us to handle your return?

Please check one box below.

### Return:

- Refund to credit/debit card used in original purchase
- Issue store credit

Store credit refunds will be in the format of a gift certificate and will be emailed to the email address listed at left, once the item(s) are accepted by Getzs.com.

## Step 4

List item(s) you are returning, including reason (Refer to the chart at right).

Qty	Style #	Color	Size	Description	Reason

Reason
1. Item was too big
2. Item was too small
3. Did not like styling
4. Not as pictured or described
5. Ordered incorrect size or color
6. Changed mind
7. Arrived too late
8. Disappointed in quality
9. Received incorrect item
10. Other _____

## Step 5

- Enclose this form with your new, unused, unaltered merchandise in a secure package.
- Attach the enclosed **FREE** prepaid UPS/FedEx shipping label to secure package. **Packages shipping from Alaska or Hawaii will have \$15.00 deducted from refund amount. Unfortunately, packages shipping from an APO/FPO, Guam, Puerto Rico or outside the United States must use an alternative shipping method.**
- Drop off your package at a UPS or FedEx drop off location. See [www.getzs.com/returns](http://www.getzs.com/returns) for your nearest UPS or FedEx drop off location.

If you are shipping from an APO/FPO box, Guam, Puerto Rico, outside the United States or would prefer to use your own shipping method, we recommend using an insured traceable shipping method. Getzs.com is not responsible for lost or damaged packages.

Upon acceptance of return, please allow up to 14 business days for the refund transaction to reflect on credit/debit card statement. The refund amount will reflect the full purchase price of the item(s) including any applicable sales tax and less any discounts applied and/or prepaid shipping label, if used (Alaska/Hawaii). Please note shipping charges are not refundable.

**Didn't receive a prepaid UPS/FedEx shipping label? Please visit [www.getzs.com/returns](http://www.getzs.com/returns) or call us at 1.800.746.7438.**